



Amsterdam, April 7, 2025

Subject: Walk-in Consultation with the 'Advocate for Taxpayers and Benefits Recipients'

Dear parents and guardians,

On March 1, Hayde Zarkeshan began a new role at the Ministry of Finance. Her work is directly related to the Childcare Benefits Scandal. Hayde has become the 'Advocate for Taxpayers and Benefits Recipients,' and her mission is to restore a human-centered approach—advocating for people, not just numbers or files.

Until March 1, Hayde served as the Executive Director of the Social Alliance Foundation, where I chair the Supervisory Board. That's how I know her well. I have invited her to join my weekly Parent Walk-in Consultation on *Friday, April 18 at 3:00 PM* (normally until 4:00 PM, now extended until 5:00 PM).

We also believe it would be valuable for *Birgit Haanstra*, director of Swazoom KO (which became Zonova Childcare as of April 2), to join us as well. She fully supports the purpose of the parent consultation hour and is deeply committed to helping those affected by the benefits scandal.

Why this special meeting?

We know that 12% of all parents in Amsterdam Southeast have been impacted by the Childcare Benefits Scandal. This has left a significant mark on their lives and the lives of their children. During this *Special Parent Walk-in Consultation*, Hayde will be present for parents/guardians who have questions or wish to share their stories. Her main task is to address individual cases and search for fair and humane solutions. (Please note that other organizations, such as Princess Laurentien's foundation, handle specific compensation procedures.)

Hayde Zarkeshan:

“The Netherlands has so much to offer to all its residents. The government’s tax and benefits system has a tremendous impact on people’s lives. Based on my background and experience, I know how important it is to truly see and hear everyone, and to use their input to help improve how our government functions. As an Advocate, I am fully committed to working passionately with all involved to help create a just and human-centered approach that restores trust in our society. I look forward to it!”

It is through connection that we move forward together. That’s why we hope to see you on April 18, so we can support you.

With kind regards,

Birgit Haanstra

Director, Zonova Childcare



Dave Ensberg-Kleijkers

Director, Zonova Education